



### **Haar Sauna Cancellation Policy**

At Haar Sauna, our cancellation policy ensures fairness while safeguarding the resources we dedicate to preparing your session. Please review our guidelines carefully:

- **Cancellations within 0 to 72 hours of your appointment:**
  - The full booking fee will be charged.
- **Cancellations between 3 and 6 days before your appointment:**
  - 50% of the booking fee will be charged, plus a £5 administrative fee.
- **Cancellations 7 days or more before your appointment:**
  - A full refund will be processed, minus a £5 administrative fee.

### **Rescheduling**

We understand unforeseen circumstances may arise. If you wish to reschedule, email us at [info.haarsauna@gmail.com](mailto:info.haarsauna@gmail.com) with your booking details (name, date, time, and location).

### **No-Shows and Same-Day Cancellations**

If you cancel on the day of your booking or fail to show up, no refund or rescheduling will be offered.

### **Weather Warnings**

In the event of a Met Office weather warning that impacts your session, bookings will be rescheduled only. No refunds will be provided.

We appreciate your understanding and cooperation and look forward to providing you with a memorable sauna experience at Haar Sauna.